(4 Players: 2 DSP and 2Consumers, Tom and friend)

## Scenario 6:

Tom had a friend over visiting and they were using his friend's computer. Staff 1 is working, and s/he has a laptop that s/he brings to work.

When Tom's friend left, Tom asked Staff 1 if he could use her computer.

Staff 1 said "no" and offered to watch TV with Tom. "No, but we could watch TV". They watched TV for 20 minutes. Then Tom asked Staff 1 again if he could use her computer. "Can I please use your computer?" Staff 1 said "no" again. "no, you can't use it"

Tom got up and went outside to the patio, slamming the door. Staff 1 stayed in the house. A few minutes later, Tom kicked over the patio table and chairs.

Tom came back into the house and went into the kitchen and made a phone call. After talking for about 5 minutes, Staff 1 heard the phone slam down. Staff 1 saw Tom pull out two kitchen drawers and dump the contents on the floor. He threw the drawers on the floor. Tom stomped out of the kitchen, and went to his room.

Staff 1 heard Tom throwing things in his room.

Staff 1 called the Police from the kitchen phone. While Staff 1 was on the telephone with the Police, Tom came in and heard her. Tom knocked over the kitchen table and a leg broke off.

Then Tom stood and yelled that he hates Staff 1, ('I hate you') he wishes she were dead ("I wish you were dead"), he wishes he could kill her ("I wish I could kill you"). Tom then yelled that no one cares about him; they are all just there for the money. "no one cares about me; you don't care; I'm a job to you; that's all"

At that moment, Staff 2 walks in the door. Tom says "I want to burn Staff 1"